

Supporters Board Minutes 17th September 2019

Minutes from previous meeting

Actions from Matters Arising

140th Anniversary Year

Club confirmed actions that had been completed as part of the 140th anniversary year celebrations and that items still outstanding included

- My first game initiative
- 140th celebration game (to take place at Portsmouth)
- Pop up museum to run before Christmas
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In Rovers We Trust

Outstanding actions to be completed included.

Action: Club to send In Rovers We Trust survey out to supporters

Action: Club to release EFL supporter survey once embargo lifted

Action: Club to release a series of monthly In Rovers We Trust videos starting in August.

Financial Update

Richard Poole, Finance Director provided a financial update to the Supporters Board that included

- Where monies had been invested following cup run
- Where monies had been invested from player trading
- How growth of Club Doncaster and improved performance of business departments has impact on financial performance (both positive – improved ticket sales and negative – increased expenditure on player bonuses)
- How revenue is split for example VAT and split gates on cup competitions.

I Follow

Luke Thornhill (LT) updated on Ifollow and service breakdowns that had occurred at recent games. LT confirmed that equipment had been serviced during summer months and contrary to opinion breaks in quality are not due to wires being pulled out by staff accidentally. The reporting service to Ifollow production team was discussed and the follow up procedures.

In Rovers We Trust

Shaun Lockwood confirmed outstanding actions from previous meeting and advised supporters to look out for new videos for away supporters and supporters with sensory needs, following a project with autism plus.

SL also confirmed an attendance focus group would be set up following meet the owners

Action: SL to publicise date to Supporters Board members.

SL also enquired whether the supporters club felt it was necessary to increase the number of branches of the supporters club to include different areas or a disabled supporters association. The supporters clubs (and other members of the supporters board) didn't feel this was necessary.

AOB

The process behind contactless payments and service in the BVB was raised.

Action: Marie Hepburn to review with Centerplate